

## 2 Profile of Current Services and Capital Resources

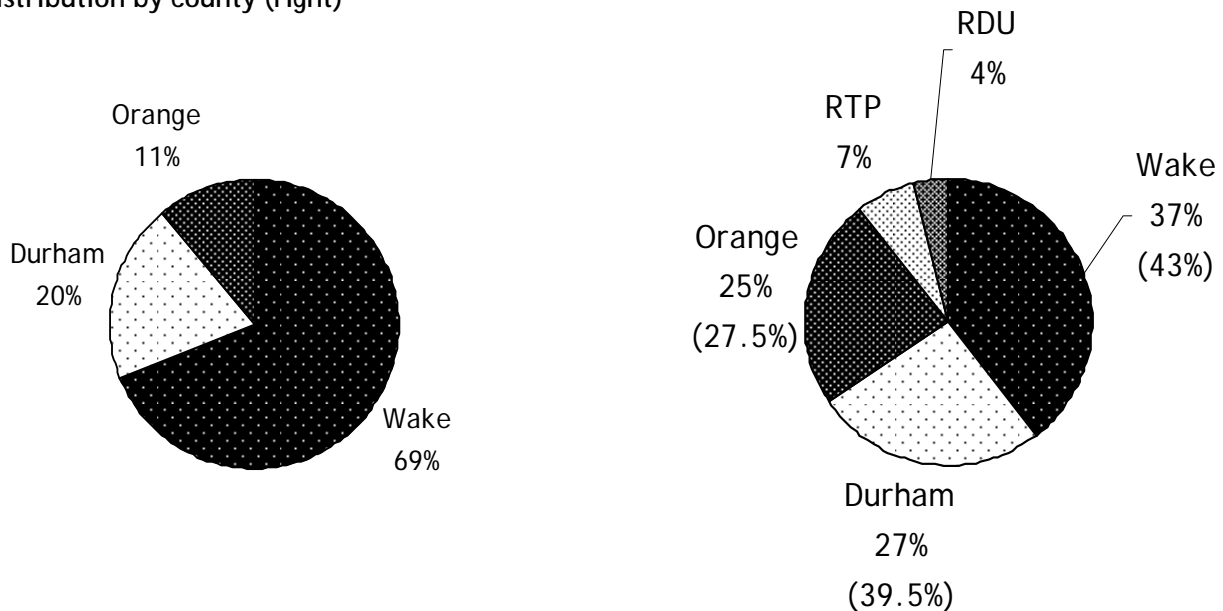
### 2.1 Regional Bus Service

Triangle Transit began directly operating regional bus service in April 1993. The service grew to approximately 45,000 annual revenue hours by 1995 and stayed near that level through fiscal year 1999. In FY2000, the Triangle Transit Board adopted an expansion strategy that improved services on existing routes and added new routes in the region. In FY2004, Triangle Transit halted the expansion and focused on re-allocating expenditures away from unproductive services.

Today, Triangle Transit operates 49 peak vehicles on 21 routes during weekdays and offers Saturday service on 4 routes. Weekday service includes 11 regional routes, 6 shuttle routes, and 4 regional express routes. We operate approximately 251 weekdays each year and 52 Saturdays. During FY2007, we had an average of approximately 3,300 passenger boardings on weekdays and a total of 865,911 annual boardings. This is nearly 30% higher than the ridership level five years ago in FY2003.

An analysis of the amount of service, as measured by vehicle revenue hours, provided in each county demonstrates that there is an imbalance between where Triangle Transit operates and where vehicle registration fees are generated. While nearly 70% of vehicle registration fees are generated in Wake County, approximately 43% of vehicle revenue hours are attributable to service in Wake County (Figure 2-1).

Figure 2-1. Estimated vehicle registration generated by county (left) and FY2008 revenue hour distribution by county (right)



### 2.2 Vanpool Program

Triangle Transit has been operating regional vanpool and ridematching services since its inception in 1991. This program pre-dated the founding of Triangle Transit and was administered by Triangle J Council of Governments. Both services have long provided money-saving and stress-reducing commuting options to the Triangle community.

Recently, the ridematching service was significantly enhanced when a new on-line system was put in place that provides customers with direct access to immediate results. Today, Triangle Transit has 70 vanpools on the road on a daily basis, up 29% from the level five years ago. In FY2007, the vanpool service provided an estimated 397,000 passenger trips and the ridematch system processed 10,369 match requests.

### 2.3 Paratransit Program

Triangle Transit began offering regional paratransit service in FY2002 following a Regional ADA Paratransit Study completed in 2001. The service has always intended to meet the strict standards established by the American with Disabilities Act, which requires complementary paratransit service for routes that operate all day. Thus, commuter routes, which operate only during peak periods, do not require paratransit service.

Today, Triangle Transit has six paratransit vehicles providing service between Raleigh, Durham, Chapel Hill, and RDU Airport 6 days per week. Our ridership for FY2007 was 12,908.

### 2.4 Facilities and Fleet

Triangle Transit operates from the Bus Operating and Maintenance Facility (BOMF) located on Nelson Road near RDU Airport in Wake County. The BOMF was expanded in 2007 to six maintenance bays. There is vehicle parking for 66 buses and up to 30 vans and HandiVans (lift-equipped paratransit vans).

The agency owns a fleet of 63 buses. We received twenty-three new vehicles in early 2008 to replace aging vehicles. The remainder of the fleet is scheduled for replacement over the next four years. The agency also has six paratransit vehicles.

The agency also has a fleet of 86 vans in the vanpool program. Traditionally, this fleet has been composed of 15-passenger vehicles. Due to changes in the manufacturing industry and concerns about the liabilities associated with these vehicles, the agency has made a decision that all new vanpool vehicle purchases will be 12- or 7-passenger in size. Table 2-1 provides further detail on the current Triangle Transit fleet.

Table 2-1. FY2008 fleet

Type	Model Year	Manufacturer	Quantity
40 ft coach	1998	Thomas	7
40 ft coach	2000	Thomas	14
40 ft coach	2001	Thomas	11
30 ft cutaway	2001	El Dorado	8
35 ft coach	2008	Gillig	23
<b>15-passenger van</b>			
15-passenger van	1993	Ford	1
15-passenger van	1995	Dodge	2
15-passenger van	1996	Dodge	1
15-passenger van	1998	Various	15
15-passenger van	2000	Dodge	20
15-passenger van	2002	Chevrolet	20
15-passenger van	2003	Ford	7
15-passenger van	2004	Ford	9
15-passenger van	2006	Ford	3
15-passenger van	2008	Various	4
<b>7-passenger van</b>			
7-passenger van	2008	Chevrolet	4
<b>HandiVan</b>			
HandiVan	2000	Dodge	1
HandiVan	2002	Dodge	2
HandiVan	2006	Ford	2
HandiVan	2007	Ford	1