



Safety and Security

Awareness and Reporting

- Don't leave your packages, cell phones, money, or other items on the bus when you exit.
- If you see an unclaimed package on the bus, please report it to the bus operator.
- If you see any unusual behavior or suspicious activity, please report it to the bus operator or call TTA at (919) 549-9999 and report it to the dispatcher. Try to get detailed information about the person's appearance, speech, behavior, etc.
- If you see an emergency in progress and have a cell phone, please dial 911 and report it to the authorities.
- Items recovered on buses will be returned to the TTA lost and found. Call the main TTA number to see if your item has been turned in. Bus operators can not stop on their routes to search buses for lost items, so check back with lost and found the following day.
- To report graffiti or etching in the act, call 911.
- To report graffiti or etching that has already occurred, call TTA at (919) 549-9999.

TTA's Emergency Action Plan (EAP)

TTA has an Emergency Action Plan which TTA operators and dispatchers are trained to follow in the event of an emergency. Please follow all operator instructions to insure your safety.

It's always a good idea to familiarize yourself with all exits when entering a bus, including emergency windows and exit hatches.

Have a Safe Trip!

If you have any further questions, please ask your bus operator or contact TTA

For information on bus routes and services, please visit www.GoTriangle.org

Or call:

Triangle Transit Authority
(919) 549-9999



At TTA, we strive to provide the safest possible environment for our customers, and our safety record proves it.

This brochure provides some ways riders can do their part to stay safe.



This schedule printed on chlorine-free, 100% post-consumer recycled paper with vegetable-based inks.

©2006 Triangle Transit Authority. All rights reserved.

919.549.9999
gotriangle.org

Winter 2006

Safety – Getting to the Bus

- Prepare for your trip ahead of time. Know your route and get to your stop at least 5 minutes ahead of schedule. For trip information, visit www.GoTriangle.org or call (919) 549-9999.
- When waiting for a bus, stand near the bus stop sign but back from the edge of the road. When your bus is approaching, wave to the operator to make sure you are seen. A flashlight is helpful for being seen at rural stops at night.
- When passing between buses to transfer, or crossing the street to your bus stop, be sure to look both ways. Use a marked crosswalk where possible, and always cross with the light.
- Never stand between buses while transferring on the platform.
- Bikes are not allowed on TTA buses for safety reasons. During operation, a bike could move and injure a passenger. Please put your bike on the bike rack on the front of the bus. Directions for using bike racks are at: www.GoTriangle.org/Bike_Walk



Safety On the Bus

- It is safe and legal to stand on the bus if there are no seats available. It is a good idea to hold onto a railing in case the bus starts or stops suddenly. For your safety, please do not stand in the front of the bus next to the bus operator or in the side doorway.
- Please stow your packages on the seat next to you or under your seat, if possible. Keep the aisles clear of objects that could trip another passenger.
- While on the bus, please do not distract the operator with unnecessary conversation or noise.
- Emergency exits and instructions are clearly marked on doors, windows, and ceiling hatches on buses.
- Never lean against doors.

Traveling with Children

- Please allow extra time.
- Never leave children unattended.
- When traveling with a stroller, use the wheelchair accessible lift to enter and exit the bus or request assistance.

Not Permitted

The following items and activities are not allowed on TTA buses:

- Eating or drinking
- Smoking or chewing tobacco
- Drugs or alcohol
- Listening to music without headphones
- Profanity
- Selling
- Littering
- Flammable or explosive materials
- Weapons

Please don't buy from peddlers or give money to panhandlers. Please alert a bus operator or customer service assistant to report any unauthorized behavior that you witness.

Peddling, panhandling and all of the above activities are violations of Triangle Transit Authority.

Assault on a Transit Operator will result in prosecution to the fullest extent of the law under N.C.G.S. 14-33 and loss of ridership privileges on TTA's transit system.